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Our office will close Wednesday  
December 23<sup>rd</sup> and re-open  
Monday January 11<sup>th</sup>.

However, we will continue to  
process all orders received for  
brochures during this period  
email orders to:  
[admin@grampiantourism.com.au](mailto:admin@grampiantourism.com.au)



At our end of year get  
together we farewelled  
Paula Rathgeber (NGS)  
pictured here with Kylie  
Schurmann

## Season's Greetings

You probably all received the Crisis Management information booklet Grampians Tourism mailed out recently. While I am acutely aware that it seems to have become the flavor of the season, (I have received four advisory cards, charts and pamphlets to date) that the information is relevant to businesses, families and the community and that collective preparedness will inevitably mean we will come through in better shape, should the unthinkable happen! Please take the time to consider your response planning.

Grampians Tourism has an Emergency Response and Recovery group established.

It remains for Ross, Kylie, Lyn, Leah and I to wish you the very best for this holiday season. We hope it remains commercially sustainable, includes great family time and smiles.

*Chris Burchett*  
CEO – Grampians Tourism

## Inspirational Words

Brigitte Muir OAM, mountaineer, author, filmmaker and local tourism operator inspired the crowd at the recent Grampians Tourism end of year get together. Some of Brigitte's pertinent points were:

- We all have mountains to climb – it doesn't have to be Everest! Mountainous challenges in our businesses can be conquered too.
- Don't be afraid to try something new. It's in our DNA to protect ourselves from 'danger', this can sometimes mean sticking to what we know. Asking for help can open up many more opportunities.
- Teamwork – Mountaineers depends on it, as do operating tourism businesses
- The Grampians are special – Although Brigitte travels extensively for work and pleasure including leading many tours for World Expeditions, the Grampians is still home, and she wouldn't be anywhere else!